FINANCE DIRECTOR GETS HIS JOB BACK

BACKGROUND

Baxall Construction are a regional contractor with over 50 years' experience in the construction industry. The company is well respected and works across a variety of sectors in London and the South East. They deal with new build, design and build, project management and refurbishment projects. A member of the National Federation of Builders, the business is focused on continual process improvement and industry best practice across all operations.

PROBLEM

Baxall Construction's IT system was suffering from a dated Server infrastructure. There were constant breakdowns and problems. The management team were being bothered by a plethora of IT issues but did not have the necessary IT expertise or understanding to consider the solutions that were available. They needed to be able to concentrate on what they did best, which was the running of the business. There were several remote workers, sometimes being on a site development for months at a time, who needed access to critical information. All staff needed updates whilst away from the office. Restricted access to real time information shared across the company was causing severe problems. As a result, staff were wasting time searching for documents and e-mails, failing to share client information (despite many projects coming from repeat business) and generally lacking integration and consistency across the business. The Directors recognised the need to introduce a centralised approach to the management of contacts, documents and emails and set about procuring a system best suited to the business.

SOLUTION

To provide Baxall Construction with a new environment which could be accessed by all staff from any location as well as being secure, reliable and backed up. IT support was required for staff to be able to contact a helpdesk with any IT issues, as and when necessary. After several discussions with Interhost, and the testing of a remotely hosted application environment, Baxall took the plunge into the world of 'Cloud Computing' and decided on a full Hosted Desktop option. This provided the company with an all-in-one solution. In essence they have one portal where all staff can access their e-mails, the MS Office suite and all of their line of business applications in the same place.

IMPLEMENTATION

Having already provided a Hosted Desktop solution to many other companies with their own industry specific software, Interhost liaised directly with the software houses that Baxall were using in order to provide the correct server infrastructure and to get the entire environment to function as required. This included Vico, RedSky, Union Square and Project Commander. Interhost's knowledge and experience led to the new environment being built and tested without any problems. The process was completed over a period of weeks and once all parties were happy with the configuration and performance, a 'Go Live' date was set and adhered to.

BENEFITS

Having used the solution for over 5 years now and grown from 26 to over 40 employees, Baxall Construction have reaped the benefits of a collaboration with Interhost. We asked Baxall to list for us some of the benefits the solution has realised for them. Here they are:

- Easy access from any Internet connected location to the company IT environment from any PC, Laptop or similar device
- Easy set-up of new employees to the business
- Budgetable monthly costs per user
- Customer data held in secure datacentre environment within the UK
- Data backed up daily as part of the package
- Remote workers and office based staff now all sharing real-time factual information at the touch of a button
- Happy working environment with more efficient staff.

All in all, a successful migration to the Cloud.

Contact us for more information on all our product offerings and how we can help you transform your IT.

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